

Invoice No. **18460**

Invoice Date 10/1/2013

Remit To:
TriTech Software Systems
P.O. Box 203223
Dallas, TX 75320-3226
Contact: 858-799-7000

Page 1

Bill To:

City of Fort Worth
Attn. Nanette Monte
1000 Throckmorton St
Fort Worth TX 76102

Ship To:

City of Fort Worth
Attn. Nanette Monte
1000 Throckmorton St
Fort Worth TX 76102

Customer PO	Cust. No.	Ship Method	Payment Terms
	TX464		Net 30 Days

QTY:	Item Number:	Item Description:	Unit Price:	Ext.Price:
1.0000	-4300-60	Customer Support 10/1/2013-9/30/2014	each \$0.00	\$480,224.05 \$480,224.05

Subtotal \$480,224.05
Tax \$0.00
Freight \$0.00
Total \$480,224.05

June 24, 2013

City of Ft. Worth
Attn. Nanette Monte
1000 Throckmorton St.
Ft. Worth, TX. 76102

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on October 1, 2013. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by October 1, 2013** to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$480,224.05 for this period is due by October 1, 2013

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2013, the support renewal fee has been increased by the consumer price index (CPI) rate of 1.4%.

Note: Escrow, ESRI and TeleAtlas Fees are calculated separately and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering period beginning October 1, 2013 -September 30, 2014. If you have any questions, please contact Diana Sliwicki or your Client Account Manager at 858-799-7000.

The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

City of Ft. Worth

Product Name	Notes	# of Licenses	Cost per License	Total LicenseCost	Support Term 10/1/13 - 9/30/14
Primary Server SWL - Multi Jurisdictional		1	30,000.00	30,000.00	7,174.64
Dispatcher/Call Taker SWL (Police 34 Fire 10)		44	10,000.00	440,000.00	105,228.09
Supervisor User SWL (Police 4 Fire 4)		8	5,000.00	40,000.00	9,566.19
QA Training User SWL		2	3,000.00	6,000.00	1,434.93
QA Training Server SWL		1	10,000.00	10,000.00	2,391.55
Archive & Reporting Server SWL		1	18,500.00	18,500.00	4,424.36
Disaster Recovery - Server SWL		1	10,000.00	10,000.00	2,391.55
Disaster Recovery -User SWL		3	5,000.00	15,000.00	3,587.32
Backup/EOC User SWL		37	3,000.00	111,000.00	26,546.18
Hot Standby Server License		1	10,000.00	10,000.00	2,391.55
VisiNet Browser Site License with Reporting		1	25,000.00	25,000.00	5,978.87
Alertline Module (N/A- direct with CAD North)		1	0.00	0.00	0.00
GISLink Utility License		2	15,000.00	15,000.00	3,587.32
GIS Link for Response Plan Imports		1	5,000.00	5,000.00	1,195.77
Dispatch Rules Module		1	2,500.00	2,500.00	597.89
Quickest Path Unit Recommendation Module		44	1,000.00	44,000.00	10,522.81
TDD/TYY User Module	[b]	44	2,500.00	110,000.00	0.00
Geofile Cross Reference Module/Point-Polygon		10	250.00	2,500.00	597.89
System Status Management Module		1	0.00	0.00	0.00
Snap Shot Module		1	2,500.00	2,500.00	597.89
Standard Operating Procedure (SOP) Module		1	7,500.00	7,500.00	1,793.66
Event Playback Module		1	7,500.00	7,500.00	1,793.66
Deccan "Commit" Functionality		1	0.00	0.00	0.00
VisiNET Mobile Server 500+		1	100,000.00	100,000.00	23,915.47
VisiNET Mobile Mapping Server		1	5,000.00	5,000.00	1,195.77
VisiNet Mobile Base Client License		720	500.00	360,000.00	86,095.51
VisiNET Mobile A VL License with mapping		720	300.00	216,000.00	51,657.42
Test Training Server (all)		1	12,000.00	12,000.00	2,869.86
Test & Training Mobile Clients		5	500.00	2,500.00	597.89
Desktop Mobile Site License		1	60,000.00	60,000.00	14,349.28
ANI/ALO Interface License		1	9,000.00	9,000.00	2,152.39
TDD/TYY Interface	[b]	1	35,900.00	35,900.00	0.00
Locution Statiuon Alerting Interface		1	25,000.00	25,000.00	5,978.87
CAD2CAD Interface with Medstar (Police/Fire)		1	40,000.00	40,000.00	9,566.19
RMS Interface with Tiburon Law RMS		1	70,000.00	70,000.00	16,740.83
Paging Interface		1	9,000.00	9,000.00	2,152.39
Push to Talk Interface with Motorola Gold Elite	[b]	1	70,000.00	70,000.00	0.00
TLETS/NCIC Interface		1	50,000.00	50,000.00	11,957.74
Maximus Courts (Wants/Warrants)		1	45,000.00	45,000.00	10,761.96
Raptor API SWL		1	2,500.00	2,500.00	597.89
DR - ANI/ALI Interface License		1	3,000.00	3,000.00	717.46
DR - TDD/TYY Interface License	[b]	1	10,770.00	10,770.00	0.00
DR - Locution Station Alerting		1	7,500.00	7,500.00	1,793.66
DR - Standard CAD to CAD (to MedStar VisiCAD)		1	12,000.00	12,000.00	2,869.86
DR - RMS Interface with Rtiburon		1	21,000.00	21,000.00	5,022.25
DR - Standard Paging Interface		1	2,700.00	2,700.00	645.72
DR - TLETS/NCIC Interface		1	15,000.00	15,000.00	3,587.32
DR - Maximus Courts (Wants/Warrants)		1	13,500.00	13,500.00	3,228.59
DR - Mobile Servers (1 PD, 1 FD)		2	10,000.00	20,000.00	4,783.09
DR - Mobile Interfaces (2 PD, 1 FD)		3	15,000.00	45,000.00	10,761.96
Unit Swap		1	2,500.00	2,500.00	597.89
Custom TCIC Query		1	2,000.00	2,000.00	478.31
Proxy Change for VNM & Records Check (DL Query by Name only)		1	2,500.00	2,500.00	597.89
Proxy Change for VNM & Records Check (Wanted Person Query)		1	2,500.00	2,500.00	597.89
Proxy Change for VNM & Records Check (Lojack Query)		1	2,500.00	2,500.00	597.89
Proxy Change for VNM & Records Check (Protective order)		1	2,500.00	2,500.00	597.89
VisiNet Mobile Test Servers (1 Fire & 1 PD)		2	10,000.00	20,000.00	4,747.02
Standard Mobile AFR Interface License		1	20,000.00	20,000.00	4,461.60
Total Support Base Cost:				2,324,870.00	
				Total Support Renewal Fee:	478,478.05
NOTES:					
ESRI Fees 54 @ \$16.00 each (user licenses)					ESRI Fees 896.00
ERSI Fees 2 @ 16.00 each (GISLink)					Escrow Fee: 850.00
[b] removed per client request				Total Adjusted Support Renewal Fee:	480,224.05

ACCEPTED AND AGREED:

Signature

Printed Name

Title

TRITECH SOFTWARE SYSTEMS



Blake Clark
CFO