

**To the Mayor and Members of the City Council****March 22, 2016**

Page 1 of 1

**SUBJECT: MICROSOFT WINDOWS 10 DEPLOYMENT**

This informal report is in response to a question raised by the City Council regarding the City's readiness for Microsoft operating system updates.

On January 15, 2016, Microsoft announced Windows 7 and 8.1 operating systems will not be updated to support the 6<sup>th</sup> generation Intel microprocessors (known as "Skylake") after July 17, 2017. Current Intel microprocessors will continue to be supported through January 14, 2020.

Beginning in April 2016, the Information Technology Solutions (ITS) Department will deploy all new and replacement office computing laptop and desktop PCs with the Windows 10 operating system. ITS employs a life-cycle management program to replace approximately one-third of the 5,400 laptop and desktop PCs each year. This program will replace all PCs and deploy Windows 10 operating systems before the January 14, 2020 deadline.

Some of the City's special purpose software is not supported on the Windows 10 operating system at this time. The ITS Department maintains a list of this software and coordinates with software publishers and city departments to ensure no disruption to operations occurs.

If you have any additional questions, please contact Kevin Gunn, IT Solutions Director, at 817.392.2015.

**David Cooke**  
**City Manager**